Mandy CHEN .art

github Opicag

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in/mandy-chen-picaq

US Citizen

Skills

Tech: JavaScript ES6, React, Rails, Node.js, Express, git, bash, zsh, php7, d3.js Concepts: SEO, Problem Solving, Graphic Design, Data Visualization, Accessibility, Security, Agile

Experience

Techtonica

Software Engineer—Contract

Sept 2025 – Nov 2025

- Enhanced a full-stack React & PostgreSQL app with admin login, end-to-end data submission and persistence, data sorting, and CSV download.
- Engaged with both technical and non-technical stakeholders to clarify requirements and updated a non-technical client on project statuses.
- Executed database migrations, configured email alerts on form submission, and established Autho admin login privileges.
- Deployed web app to the render.com production environment with a custom branded domain, reducing the client's monthly web hosting costs by 50%.

Upstart

Software Engineer, Lending Partnerships

Jan 2022 – Feb 2023

- Streamlined loan processes by updating models to accommodate multiple loans per borrower; tested and implemented validations for internal form submissions in collaboration with Operations.
- Strengthened system security by applying input validation and output sanitization logic through a custom-written gem (including unit tests), addressing vulnerabilities identified in pen testing. Represented the LP team in organization-wide model deprecation and sanitization efforts.
- Drove the design and implementation of an automated, real-time multi-lender performance dashboard using Highcharts React. Eliminated the ballooning time and resource costs of regularly creating excel charts on powerpoint slides for each additional business partner.
- Transitioned document-related queries and methods from the monolith into a microservice API, optimizing data handling and retrieval across services and ensuring data consistency and accuracy.
- Developed curriculum for Upstart Academy to support Early Career Engineers. Assisted onboarding newly hired engineers of all levels through the staging and deployment process.
- Responded to and rectified outages, production errors, and failed jobs during on-call rotations.

Software Engineer Intern, Powered by Upstart

Jul 2021 – Jan 2022

- Led and owned a full-stack React.js and Ruby on Rails form feature development project to allow users to become members of credit unions in compliance with federal CIP regulations.
- Documented new processes and created tooling for engineers to streamline development cycles.
- · Collaborated in Rails model deprecation and refactoring effort to enhance system efficiency and to further secure user PII.
- · Automated the generation and transmission of fraud reporting data for current and future lending partners via a recurring job, freeing both engineering and compliance effort hours.

Techtonica

Software Engineer in Training, Apprenticeship

Dec 2020 – Jun 2021

• Designed and launched a recipe page, programmed a word search game, and PERN stack apps including an endangered animal tracker, an address book, and a network graph task app in full-stack JavaScript.

Emerge Studio

Design Intern, Design Studio Practicum

Jan 2019 – Dec 2019

- Interviewed and communicated with clients to elucidate non-profit client needs and requirements in a collaborative studio setting.
- Designed 7 posters, 3 logos, and 3 other marketing collateral for non-profit clients.
- Supported web designers and resolved technical issues in wordpress using CSS3 and jQuery.

Designer, Internal Team

Nov 2016 – Jan 2022

- Interfaced with a small team of chemists & medical students to develop *React! The Organic Chemistry Board Game*. Updated mechanics and interfaces based on user play testing results.
- Led the design of production-ready print layouts, illustrations, web assets, and marketing collateral.
- Communicated with multiple manufacturers to meet quality standards, legally required labeling for international markets, and appropriate production file specifications for consistent products.
- Maintained strong brand presence in physical products, digital marketing, and investor presentations.

Education

City College of San Francisco

Certificate of Accomplishment, JavaScript Specialist, 3.50 GPA Certificate of Achievement, Digital Illustration, 3.58 GPA Jan 2018 – Dec 2019 Aug 2016 – May 2019

University of California, Berkeley

Chemistry (Undergrad B.A.)

Jan 2011 – May 2015